About programme updates
The Centre for Pharmacy Postgraduate Education (CPPE) has a quality assurance process called programme guardians. A programme guardian is a recognised expert in an area relevant to the content of a learning programme who reviews the programme every six to eight months. Following the regular programme guardian review we have developed this update to inform you of any necessary corrections, additions, deletions or further supporting materials. We recommend that you check you have the most recent update if you are using a programme more than six months after its initial publication date.

This update should be read in conjunction with the Patient safety in general practice programme. We have indicated the relevant section and page number of the original document wherever we provide updated information.

A note about web links
Where we think it will be helpful we have provided web links to take you directly to an article or specific part of a website. However, we are aware that web links can change. If you have difficulty accessing any web links we provide, please go to the organisation’s home page or your preferred internet search engine and use appropriate key words to search for the relevant item.

All web links were accessed on 3 May 2018

Access to the BNF online
You can access the BNF online through MedicinesComplete. If you are not already registered, you will need to do so. UK-based individuals working for or on behalf of the NHS can register for free and access the BNF and BNF for children. To register, go to: www.medicinescomplete.com/about/subscribe.htm

References in the programme to GPhC standards
In May 2017 the General Pharmaceutical Council (GPhC) replaced the Standards of conduct, ethics and performance with the Standards for pharmacy professionals. Where we signpost you to the GPhC standards please make sure you refer to the new standards, which are available at: www.pharmacyregulation.org/standards

References in the programme to competency frameworks
In this programme we may map our learning objectives against the Royal Pharmaceutical Society of Great Britain’s competency framework, the General level framework or the Knowledge and skills framework. You can easily map the learning objectives against a competency framework that is relevant to your practice.
Patient safety in general practice - pre-workshop book

Project team
(page 2 - amendment)
Yogini Jani is medication safety officer UCLH NHS Foundation Trust, NHS Specialist Pharmacy Service

Task 1 – Patient safety
(page 7 – amendment)
The following link has been updated:
The Health Foundation Patient safety timeline

Task 3 – Identifying contributory factors and root causes
(page 9 – amendment)
The following links have been updated:
NPSA RCA Tools User Guide
http://webarchive.nationalarchives.gov.uk/20171030125423/http://www.nrls.npsa.nhs.uk/resources/?entryid45=75602

RCA Investigations glossary
http://webarchive.nationalarchives.gov.uk/20171030125423/http://www.nrls.npsa.nhs.uk/resources/?entryid45=75602

(page 10 – amendment)
The following link has been updated:
NPSA Contributory factors Classification Framework
http://webarchive.nationalarchives.gov.uk/20171030125651/http://www.nrls.npsa.nhs.uk/resources/?entryid45=75605

(page 10 - additional information)
For further information on root cause analysis see the CPPE Risk Management guide:
www.cppe.ac.uk/programmes/l/riskman-g-02/ . This guide also contains information about significant event audits (SEA). SEA is a process which allows primary care teams to highlight and learn from both strengths and weaknesses in the care they provide.

Further reading
(page 13 - amendments)
The link for the following references and links have been updated:
Patient safety in general practice - workshop book

Project team
(page 2 - amendment)
Yogini Jani is medication safety officer UCLH NHS Foundation Trust, NHS Specialist Pharmacy Service

Suggested answers
Case study 1 – Ava Green
(page 9 - amendment)
Question 1. What is a never event? Would you class Mrs Green’s patient safety incident as a never event?
Bullet point 2 has been amended to:
The never event list 2018 (NHS England Patient Safety Domain) states: “Overdose of methotrexate for non-cancer treatment: when a patient is given a dose of methotrexate, by any route, for non-cancer treatment that is more than the intended weekly dose; such an overdose was given in a care setting with an electronic prescribing system”.

Further resources
(page 11 - amendment)
The following reference and link have been updated:

Case study 2 – Paul Blanford
(page 12 - addition)
Question 1. What follow-up would you recommend for Mr Blanford?
Bullet point 6 has been amended to:
Review whether omeprazole is still required, especially if NSAID stopped.

Further resources
(page 14 - addition)
The following reference has been added:

References
(page 15 - amendments)
The following references and links have been updated:


Feedback
We hope you find this learning programme useful for your practice. Please help us to assess its value and effectiveness by visiting your learning record in the My CPPE section on our website: www.cppe.ac.uk/mycppe/record

Alternatively, please email us at: feedback@cppe.ac.uk

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